



## WHO IS CO-LAB?

Co-Lab is a council-controlled organisation (CCO) owned by 12 councils across Waikato and Bay of Plenty.

Established over 20 years ago as WLASS, we help councils collaborate, deliver shared services, and coordinate joint procurement.

We support councils to reduce costs, create value, and enable innovation, improving services, skills, and customer outcomes.

## CBS CO-LAB BUILDING SERVICES

Reliable, Scalable Building Consent Processing -  
Designed by Councils, for Councils

CBS delivers reliable, scalable and compliant building consent processing. We help councils stabilise workforce demand, reduce contractor reliance, and improve the customer experience - without the cost and capability risks of traditional models.

### A REGIONAL COLLABORATION

CBS is a shared initiative between seven of our Councils across the Waikato and Bay of Plenty regions. Together, we process building consents on behalf of participating Building Consent Authorities (BCAs), smoothing peaks and troughs in demand and creating a more efficient, responsive consenting system.

#### BY WORKING TOGETHER, WE:

- Share capacity across councils to manage fluctuating workloads
- Strengthen technical capability across BCAs
- Deliver a more consistent, resilient service for communities

#### OUR BUSINESS OWNER COUNCILS



Applicant Information

Required Documents

- Site Plans
- Architectural Drawings
- Structural Calculations
- Structural Notes
- Specifications

Consent Application



## PURPOSE

To optimise building consent processing.



## VISION

To be a trusted leader in innovative, efficient, customer-focused building consent services across New Zealand.



## MULTIPLE BENEFITS FOR COUNCILS



Working with CBS delivers councils tangible outcomes, such as:

- **Resilient Operations** – confidently manage demand peaks and unexpected disruptions.
- **Improved Workforce Continuity** – sustainable capability supported by shared expertise.
- **Streamlined Administration** – simplified processes and reduced administrative burden.
- **Confidence in Governance** – transparent decision-making and public accountability.

## THE CBS ADVANTAGE



CBS combines oversight and support to deliver efficient, compliant, and value-driven council services, like:

- A council-owned alternative to contractor-led models.
- Stable shared-service delivery with transparent governance.
- Built-in mentoring and technical leadership.
- Proven track record of strong statutory performance.



## WHY COUNCILS CHOOSE CBS

We provide councils with the systems, expertise, and governance that make consent processing reliable, compliant and effective by:

- **Delivering Stable Resourcing** – consistent, reliable staffing underpinned by shared expertise and transparent workforce planning.
- **Ensuring Compliance** – processes designed to meet 100% of applications within statutory timeframes, supported by quality assurance.
- **Building Capability** – mentoring and technical leadership embedded in every council team.
- **Governing for Public Value** – as a Council-Controlled Organisation (CCO), we align decisions with council priorities and long-term sector outcomes.

## WHO CBS SUPPORT



We work with councils in a variety of operating environments, helping them manage capacity, strengthen capability, and maintain consistent service delivery, such as:

- High-growth BCAs facing spikes in building consent volumes.
- Smaller or rural BCAs with limited technical specialisation.
- Councils with seasonal or event-driven demand peaks.
- BCAs undergoing reform, transition, or service redesign.

**WANT TO LEARN MORE? CONTACT:**

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